

USEFUL CONTACTS

MONEY ADVICE SERVICE

The Money Advice Service is independent and set up by the government to help people make the most of their money by giving free impartial money advice to everyone across the UK - online and over the phone.

We give advice, tips and tools on a wide range of topics including day-to-day money management, savings, planning our retirement and for your future, as well as advice and help for life changing events such as starting a family or losing your job.

For advice and access to the Money Advice Service tools and planners visit: www.moneyadviceservice.org.uk

Or call our Money Advice Line on: **0800 138 7777**

Typetalk:
1800 1 0300 500 5000

COMPLAINS AND COMPENSATION

Financial Ombudsman Service

0800 023 4567 or 0300 123 9123
financial-ombudsman.org.uk

Financial Services Compensation Scheme (FSCS)

0800 678 1100 or 020 7741 4100
fscs.org.uk

The Pensions Ombudsman

020 7630 2200
pensions-ombudsman.org.uk

FINDING A FINANCIAL ADVISOR

Retirement advisor directory

All of the advisors listed are verified as being approved to offer regulated retirement income advice by the FCA. To find an advisor go to: www.moneyadviceservice.org.uk/directory

Financial Conduct Authority (FCA)

To check the FCA Register, or to report misleading financial adverts or other promotions.

Consumer helpline: 0800 111 6768

Typetalk: 1800 1 0800 111 6768

fca.org.uk/register

PENSIONS INFORMATION AND ADVICE

For details of your workplace pensions scheme talk to your pensions administrator, pensions manager or pensions trustees at work,

Pension Wise

A free and impartial government service about your defined contribution pensions options.

0800 138 3944

The Pensions Advisory Service

For free independent information and guidance on all pension matters and help with resolving a pension complaint or dispute.

0300 123 1047

pensionsadvisoryservice.org.uk

GOV.UK

For information about State Pensions and how to find a lost pension.

State Pension Statements

0345 300 0168

Claiming State Pension

0800 731 7898

Deferring State Pension

0345 606 0265